

## Accessibility Plan Survey

## Welcome and Introduction

#### Welcome

<u>The Accessible Saskatchewan Act</u> (ASA) became law on December 3, 2023. The Provincial Archives of Saskatchewan (PAS) must develop an Accessibility Plan under the ASA by December 3, 2025.

An accessibility plan is a plan that identifies the actions an organization will take to remove and prevent accessibility barriers for persons who interact with their organization. Accessibility plans will be reviewed and updated at least once every three years.

A successful plan needs input from the public. The information gathered will play an important part in developing an effective Accessibility Plan for the Provincial Archives of Saskatchewan.

Thank you for taking a few minutes to complete the following Accessibility Survey.

### **Privacy Information**

The information collected will only be used for the purposes identified in this survey. Your participation is voluntary, and your responses are confidential. PAS is committed to protecting your privacy and collecting, using, and disclosing personal information in accordance with The Freedom of Information and Protection of Privacy Act.

#### About the Survey

Completed surveys can be emailed to accessibility@archives.gov.sk.ca.

If you are assisting someone in completing this survey, please provide answers specific to that individual, including their demographic information (age, gender, location, etc.).

Closing date: Thursday, June 12

Thank you for your participation!

If you need assistance to complete the survey or require the survey in an alternate format, please contact:

Provincial Archives of Saskatchewan

Phone: 306-787-4068 or toll-free 1-833-382-4068

accessibility@archives.gov.sk.ca



## Section: General Accessibility

Accessibility barriers are created when systems, spaces, objects and information are designed in ways that do not allow all people to use them.

Have you ever experienced ACCESSIBILITY barriers using Provincial Archives of Saskatchewan facilities, programs and services?

Yes

No

Not applicable

# Section: Physical Barriers

Physical barriers make it difficult for people with disabilities to access buildings or other spaces.

Have you ever experienced PHYSICAL accessibility barriers using Provincial Archives of Saskatchewan facilities, programs and services?

Yes

No

Not applicable

Where have you encountered PHYSICAL accessibility barriers? (Choose all that apply).

Reading Room

Exhibit space

Tours

Other (please specify):

How often have you experienced these PHYSICAL accessibility barriers?

Rarely

Sometimes

Often

Always

Not applicable

Do you have any ideas for how the Provincial Archives of Saskatchewan can improve or remove these PHYSICAL accessibility barriers in our spaces?



#### Section: Accessibility Barriers for In-Person Services

Information and communication barriers can exist when information is not provided in a way that everyone can access or use.

The questions in this section concern our in-person services, which include tours, exhibits, events and Reading Room services.

Note: Information found in archival records is not included for the purpose of this survey.

Have you ever experienced INFORMATION AND COMMUNICATION accessibility barriers while using the Provincial Archives of Saskatchewan's in-person services?

Rarely

Sometimes

Often

Always

Not applicable

Which services have you experienced INFORMATION AND COMMUNICATION accessibility barriers with accessing?

Tours

**Exhibits** 

**Events** 

Reading Room services

Other (please specify):

What INFORMATION AND COMMUNICATION accessibility barriers do you experience with our in-person services? (Choose all that apply).

Information is hard to understand (For example: complex language, use of acronyms) Information is hard to read (For example: print too small, colours hard to see, font hard to read)

Information is hard to find about our in-person services.

Accessible formats are not available (For example: Braille, sign language,

closed captioning, screen reader compatible, etc.)



Section: Accessibility Barriers for In-Person Services

How often do you experience these INFORMATION AND COMMUNICATION accessibility barriers with our in person services?

Rarely

Sometimes

Often

Always

Not applicable

Do you have any ideas for how we can improve or remove information and communications accessibility barriers to our in-person services?



#### Section: Accessibility Barriers for Online Services

Information and communication barriers can exist when information is not provided in a way that everyone can access or use.

The questions in this section concern our online services which include our social media accounts, website, online catalogue, email, and the reference contact form.

Which online services from the Provincial Archives of Saskatchewan do you use? (Choose all that apply)

Social media

YouTube

Website

Online Catalogue

Reference Contact Form

Not applicable

Other (please specify):

Have you ever experienced INFORMATION AND COMMUNICATION accessibility barriers with our online services?

Never

Rarely

Sometimes

Often

Always

Not applicable

What INFORMATION AND COMMUNICATION accessibility barriers do you experience with our online services? (Choose all that apply).

Information is hard to understand (For example, complex language, use of acronyms) Information is hard to read (For example, print too small, colours hard to see,

font hard to read)

Information is hard to find with our online services

Accessible formats are not available (For example, Braille, sign language,

closed captioning, screen reader compatible, etc.)



Section: Accessibility Barriers for Online Services

How often do you experience these INFORMATION AND COMMUNICATION accessibility barriers with our online services?

Rarely

Sometimes

Often

Always

Not applicable

Do you have any ideas for how we can improve information and communications accessibility barriers to our online services?



#### Section: Accessibility Barriers for Technology

Technology barriers can exist when technology is designed in a way that is not accessible for persons with disabilities.

Have you ever experienced TECHNOLOGY accessibility barriers at the Provincial Archives of Saskatchewan?

Never

Rarely

Sometimes

Often

Always

What TECHNOLOGY accessibility barriers do you experience at the Provincial Archives of Saskatchewan? (Choose all that apply).

Physical barriers: Challenges using devices like keyboards, touchscreens, or mice due to limited mobility or dexterity.

Visual barriers: Challenges such as blindness, low vision, or color blindness that make it harder to use visually-based technology.

Auditory barriers: Challenges with hearing that affect the use of technologies relying on sound, like voice commands or notifications.

Cognitive barriers: Challenges with memory, focus, or learning that may make the technology too difficult to use.

Language barriers: A lack of support for certain languages may exclude individuals.

Financial barriers: The high cost of technology or adaptive tools may prevent access to services.

Internet accessibility: A lack of reliable high-speed internet hinders access to online services and resources.

Design barriers: Poorly designed interfaces that are not user-friendly or inclusive may exclude individuals with varying abilities.

Other (please specify):

How often do you experience these TECHNOLOGY accessibility barriers?

Rarely

Sometimes

Often

Always



Section: Accessibility Barriers for Technology

Do you have any ideas for how we can improve or remove technology accessibility barriers?



#### Section: Attitudinal Barriers

Attitudinal barriers exist when people think or act towards persons with disabilities based on false assumptions.

Have you ever experienced ATTITUDINAL accessibility barriers at the Provincial Archives of Saskatchewan?

Rarely

Sometimes

Often

**Always** 

Not applicable

What ATTITUDINAL accessibility barriers have you experienced at the Provincial Archives of Saskatchewan? (Choose all that apply).

False assumptions are made about my abilities

People treat me differently than other service users

People's attitudes or assumptions impact my ability to access services

People don't offer me accommodations to support my disability

Not Applicable

Other (please specify):

When have you experienced ATTITUDINAL accessibility barriers at the Provincial Archives of Saskatchewan?

Do you have any ideas for how we can improve or remove attitudinal barriers?



## Section: Demographic Questions

## Where are you located:

Urban Saskatchewan

Rural Saskatchewan

Outside of Saskatchewan

Other (please specify):

## Please indicate if you identify as any of the following

Woman

Man

Non-binary person

Prefer not to disclose

Other (please specify):

## What is your age group?

15 years or younger

16 to 24 years old

25 to 34 years old

35 to 44 years old

45 to 54 years old

55 to 64 years old

65 years or older

## What option below best describes you? (Choose all that apply)

Person with a disability

Family member, friend, or caregiver of a person with a disability

Employed or volunteer at an organization that provides services to people with disabilities

I have used the Archives services

Government Employee

None of the above



We value learning about the experiences of individuals with disabilities. If you are comfortable, please share the nature of your disability or disabilities. This information will help us better understand and support diverse needs. (Choose all that apply)

Seeing – when daily activities are limited because of difficulty with the ability to see Hearing – when daily activities are limited because of difficulty with the ability to hear Mobility – when daily activities are limited because of difficulty walking on a flat surface for 15 minutes or difficulty walking up/down a flight of stairs

Flexibility – when daily activities are limited because of difficulty bending down and picking up an object from the floor or reaching in any direction

Dexterity – when daily activities are limited because of difficulty with the ability to use one's fingers

Pain-related – when daily activities are limited because of constant or recurrent pain Learning – when daily activities are limited because of difficulties caused by a learning condition (for example, dyslexia, hyperactivity or attention problems)

Developmental – when daily activities are limited because of a developmental disability diagnosed by a doctor, psychologist or other health professional (for example, Down Syndrome, autism or mental impairment due to lack of oxygen at birth)

Mental health-related – when daily activities are limited because of difficulties caused by a psychological or mental health condition (for example, anxiety, depression, bipolar disorder, substance abuse or anorexia)

Memory – when daily activities are limited because of difficulties caused by memory problems or periods of confusion

None of the above

I prefer not to say

Other (please specify):

Please tell us how you heard about this survey.

Social media

Website

Poster



## Closing Message and Thank you

Our Accessibility Plan will be published on our website by December 3, 2025.

Please check our website and social media channels for the announcement in early December.

- Website: <a href="https://www.saskarchives.com">https://www.saskarchives.com</a>
- Facebook: <a href="https://www.facebook.com/ProvArchivesSK">https://www.facebook.com/ProvArchivesSK</a>
- Instagram: <a href="https://www.instagram.com/ProvArchivesSK">https://www.instagram.com/ProvArchivesSK</a>

Thank you for sharing your accessibility-related experiences and ideas with us.

Completed forms can be emailed to accessibility@archives.gov.sk.ca

How to submit the completed survey:

- when you click the "Submit" button, the completed survey will attach to an email in your default email application (like Outlook, Gmail, etc.)
- email the completed survey to: accessibility@archives.gov.sk.ca
- you may customize the email message and subject line as you like.

If the "Submit button" does not work:

- please save the completed survey to your computer
- attach the completed survey to an email
- email the form to: accessibility@archives.gov.sk.ca